



YMCA

We build strong kids,  
strong families, strong communities.

# MEMBERSHIP ACCESS POLICY

## 100% COMPLIANCE INITIATIVE

# YOU MUST SCAN YOUR CARD TO GAIN ACCESS TO THE FACILITY

**By complying, we will see improvements in the following issues:**

### **Safety of our members, staff, participants and volunteers**

By enforcing the scanning policy, we will, at all times, know who is in our building and will be able to react to any emergency related to an individual inside the building efficiently. For example, an emergency call might come to the Membership Desk for a member. If the member has not scanned to gain access, we assume that individual is not in the building thus not able to relay the message.



### **Service excellence**

By scanning to gain access, our members will contribute to improved service at the Membership Desk by allowing our staff to concentrate their efforts in member inquiries, telephone inquiries, sale of goods and services, provision of locks and/or any other service our members would require.

### **Accurate operational information**

Accurate data is crucial when planning spaces and schedules. Our wear and tear and the traffic that causes these, can only be tracked with accurate access and usage information.

### **Day Pass Users**

At the time of request for entry we are requiring that you complete one of our Day Pass User Information Form and at that time we will be adding a photograph to this information in our database. Once we have your information in our computer system we will request that you give us your name upon each entry and we will link your name to the Day Pass purchase.

**Please visit the Association Services Desk for more information.**

Brockville and AreaYMCA - A Charity Open To All

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