



# Brockville and Area YMCA



## MEMBERSHIP INFORMATION

### MAIN CONTACT / ACCOUNT HOLDER ( MUST BE OVER 18 )

**LAST NAME:** \_\_\_\_\_ **FIRST NAME:** \_\_\_\_\_

**BIRTH DATE :** \_\_\_\_\_ **MALE / FEMALE** **EMAIL ADDRESS:** \_\_\_\_\_  
(MONTH/DAY/YEAR) (CIRCLE)

**ADDRESS:** \_\_\_\_\_  
STREET CITY POSTAL CODE

**HOME PHONE NUMBER:** \_\_\_\_\_ **WORK NUMBER:** \_\_\_\_\_ **EXT** \_\_\_\_\_

**EMERGENCY CONTACT:** \_\_\_\_\_ WORK / HOME / CELL  
NAME RELATIONSHIP PHONE NUMBER (CIRCLE)

**ADDITIONAL FAMILY MEMBERS** **MEMBERSHIP #** \_\_\_\_\_

LAST NAME	FIRST NAME	BIRTH DATE (MM/DD/YR)	MALE / FEMALE	E-MAIL ADDRESS

### TYPE OF MEMBERSHIP

**Continuous (Pre-Authorized Payment)**

I understand that I will make monthly payments for my membership on an on-going basis. My membership is continuous and has no fixed end date. I may choose to cancel my membership by following the cancellation policy. Please note as you move through the membership types your membership fee will change based on your birthday. For example, a member turning 60 will move from an Adult to a Senior membership. This new rate would take effect the draw date following your birthday.

**Paid in Full**                       **Student**                       **Financially Assisted**

Renewal: The YMCA will provide me by mail or email a notice of renewal 30 to 90 days prior to my membership anniversary. I may renew my membership in person.

**New Membership.**                       **Renewal**

### Circle Membership Type Below (Price below do not include \$50.00 facility enhancement fee due at the time of joining)

	Family (2Adults)	Family (1 Adult)	Senior (60+)	Adult	Student (18+)	Teen (13-17)	Youth (10-12)	Child (6-9)	Preschool (2-5)	Toddler (0-2)	Assisted
<b>Paid in Full</b>	\$1184.43	\$964.55	\$502.06	\$605.65	\$496.86	\$340.70	\$311.79	\$311.79	\$311.79	Linked to Adult	TBD
<b>Continuous</b>	\$102.21	\$83.88	\$45.34	\$53.99	\$44.91	\$31.89	\$29.47	\$29.47	\$29.47	Linked to Adult	TBD

### Brockville and Area YMCA

345 Park Street, Brockville, ON K6V 5Y7 | tel. 613 342-7961 | fax 613 342-8223 | www.brockvilley.com

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## MEMBERSHIP INFORMATION

FIRST PAYMENT \$ \_\_\_\_\_ MONTHLY PAYMENTS \$ \_\_\_\_\_ STARTING ON \_\_\_\_\_

### METHOD OF PAYMENT

CREDIT CARD # \_\_\_\_\_ EXPIRY \_\_\_\_\_ VISA / MASTERCARD  
(CIRCLE)

### BANK ACCOUNT INFORMATION

We require a void cheque or "Direct Deposit / Pre-Authorized Transactions" slip (available from your Bank).

### I understand and agree:

- My account / credit card will be debited on the **1<sup>st</sup> or 15<sup>th</sup>** (circle one) day of each and every month.
- Funds will be withdrawn from my bank account or credit card monthly as per the type of membership I purchase until I cancel my membership by written notice to the Brockville and Area YMCA **15 days before the draw date.**
- Returned Payment** – If a payment does not clear my bank account or my credit card is not approved to cover my payment I will pay the balance owing plus the applicable service charge. If I do not reimburse the Brockville and Area YMCA the balance due by cash within five (5) days, I understand that my membership will be cancelled with no refund.

I have read, understand and freely accept the fee and method of payment information above and the terms and conditions given to me. **I agree that I am of the age of majority.\*** If applicable, I have the authority to agree to the terms and sign on behalf of any member(s) of my family joining the YMCA.

**\* If under 18, parent or guardian signature is required.**

\_\_\_\_\_  
Account Holder Name (Please Print)

\_\_\_\_\_  
Parent / Guardian Name (Please Print)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Account Holder Signature

\_\_\_\_\_  
Parent / Guardian Signature

\_\_\_\_\_  
Staff Signature

### INITIAL

\_\_\_\_\_ I have received, read, and agree to the "General Terms & Conditions" the "Child and Youth Access Policy" and the "Membership Receipt" which shows service(s) I have purchased, the list of prices including tax, the effective start dates for the services and member responsibilities.

\_\_\_\_\_ **Service charges** of \$20 + HST are applied to all returned payments, and unapproved credit card transactions. This fee applies to expired credit cards, returned cheques, and declined pre-authorized payments.

\_\_\_\_\_ **Cancellation policy:** Continuous (pre-authorized) memberships can be cancelled at any time, and must be made in writing **at least 15 days before the draw date.** Please note we are unable to accept cancellations by phone. Cancellations will not be back-dated. No refund shall be issued for pre-authorized withdrawals. Memberships paid in full will be pro-rated on date of request and a \$20 + HST administration fee charged.

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## MEMBERSHIP INFORMATION

### PAYMENT SUMMARY

#### I understand and agree:

- My account / credit card will be debited on the **1<sup>st</sup>** or **15<sup>th</sup>** (circle one) day of each and every month.
- Funds will be withdrawn from my bank account or credit card monthly as per the type of membership I purchase until I cancel my membership by written notice to the Brockville and Area YMCA **15 days before the draw date**.
- **Returned Payment** – If a payment does not clear my bank account or my credit card is not approved to cover my payment I will pay the balance owing plus the applicable service charge. If I do not reimburse the Brockville and Area YMCA the balance due by cash within five (5) days, I understand that my membership will be cancelled with no refund.
- Please note as you move through the membership types your membership fee will change based on your birthday. For example, a member turning 60 will move from an Adult to a Senior membership. This new rate would take effect the draw date following your birthday.

#### As a YMCA member I understand and agree:

- A YMCA membership is not transferable, and I will not loan my membership card to another individual.
- As a YMCA member I agree to present my membership card to gain access to the facility.
- YMCA fees are subject to change. The YMCA will provide written notice by mail to members, 30 to 90 days before the date the change takes place. To ensure YMCA information arrives to me by mail or email I will notify the YMCA of any change in my mailing address or other contact information.
- The YMCA is unable to place a membership on hold for personal reasons.
- Facility Enhancement Funds are non-refundable, unless membership cancellation is within 10 days of purchase date.
- The YMCA is unable to accept responsibility for lost or stolen items on YMCA premises.
- The YMCA reserves the right to terminate membership privileges, without refund, for an account overdue more than five (5) days, or for failure to comply with terms and conditions including the Etiquette Statement (below).

#### Service Charges

- Service charges of \$20.00 + HST are applied to all returned payments.
- Service charges of \$20.00 + HST are applied to all unapproved credit card transactions. This includes expired credit cards.
- Replacement Card \$10.00 + HST

#### Cancellation Policy

- Pre-authorized memberships may be canceled at any time in writing at the Brockville and Area YMCA or by email to [cancellations@brockvilley.com](mailto:cancellations@brockvilley.com) at **least 15 days before the draw date**. Please note we are unable to accept cancellations by phone. Cancellations will not be back-dated. No refund shall be issued for Pre-Authorized withdrawals.
- Memberships paid in full will be pro-rated on date of request and a \$20 + HST administrative fee charged.
- The membership card must be returned to the YMCA upon membership cancellation.
- Cancellation for medical reasons is acceptable with presentation of a medical note at the time of request. Memberships can restart without being charged the building fund, at the end of the medical leave.



## MEMBERSHIP INFORMATION

### YMCA Etiquette Statement – Our Commitment to Each Other

The YMCA is a shared experience for everyone to enjoy. Each of us can make it better for all by being considerate to others. YMCA members, staff and volunteers pledge to treat one another with respect and dignity. The YMCA reserves the right to suspend or cancel a membership in its sole discretion for inappropriate behaviour or failure to comply with the Etiquette statement outlined on the back of the YMCA membership card.

### Your Safety is Important to Us

The YMCA is your partner in achieving an enhanced quality of life through a healthier body, mind and spirit. Our YMCA commitment to proper maintenance and upkeep of our buildings and equipment is an important part of ensuring a safe environment for all to enjoy. This may result in temporary interruptions in service or access to specific areas or equipment within the facility, such as the pool. Membership fee adjustment(s) shall not apply due to maintenance, repair or refurbishment by the YMCA.

### Limitation of Liability

While YMCA staff and instructors make every reasonable effort to minimize exposure to known risks, the YMCA recommends that you consult with your physician before participating in any YMCA program, and/or using any YMCA fitness equipment or facilities. Neither the YMCA nor its staff, instructors, or volunteers are licensed medical care providers and have no expertise in determining the effect of any specific program such as an exercise program, or equipment on a medical condition.

You understand and agree that in registering for a YMCA program and/or using any YMCA fitness equipment or facilities you may be involved in physical activity and that with any physical activity there is a risk of injury. By participating in YMCA programs and/or using any YMCA fitness equipment or facilities, you agree that you are participating voluntarily and do so at your own risk and you agree to fully release the YMCA and its officers, directors, agents, staff, instructors, and volunteers from all claims or lawsuits for any injuries, death, property damage or theft, losses, or any other liability of any kind arising directly or indirectly out of you participation in YMCA programs and/or use of any YMCA fitness equipment or facilities.

### YMCA Commitment to Privacy

The Brockville and Area YMCA is committed to protecting personal information by following responsible information handling practices. We collect and use personal data in order to better meet your service needs, to ensure a safe environment while members are visiting our centers, for statistical purposes to inform you about YMCA program in which you are registered, to complete payment transactions and satisfy regulatory obligations. You may also hear from us periodically about other YMCA programs, services and opportunities that may interest and benefit you. Visit our website at [www.brockvilley.com](http://www.brockvilley.com) for more information.

I, \_\_\_\_\_, agree and accept the terms and conditions of this agreement.

Print Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Staff Initial

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June 2011



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## MEMBERSHIP INFORMATION

### For Payments by Bank Withdrawal

#### Recourse Available for the Payor via bank withdrawals

You have certain rights if any debit does not comply with this agreement. For example, you have the right to receive reimbursement for any PAD that is not authorized or is not consistent with the terms of this PAD Agreement. To obtain more information on your recourse rights or a sample cancellation form, or further information on your right to cancel a PAD Agreement at your financial institution visit the CPA's website ([www.cdnpay.ca](http://www.cdnpay.ca)).

**You have waived your right to receive pre-notification of the amount of the PAD and agreed that you do not require advance notice of the amount of PADs before the debit is processed.**

Funds will be withdrawn from my bank account as per the agreement signed until I cancel my PAD by written notice to the Brockville and Area YMCA 15 days before the draw date.

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Signature

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Date

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